

NEED HELP WITH YOUR WORK? ACCESS HELP ONLINE EVERYDAY!

If you have questions about your work while you're working from home, come on to **Direct Connect online help** to ask your questions to a DSBN teacher!

DIRECT CONNECT - Available MONDAY – FRIDAY from 10AM – 2PM online

Subjects Available:

Math, Technology, Business, Coop, Science, The Arts (Music, Drama, Dance & Visual Art)

Follow these steps for accessing help:

STEP 1:

Go to the Governor Simcoe Website.

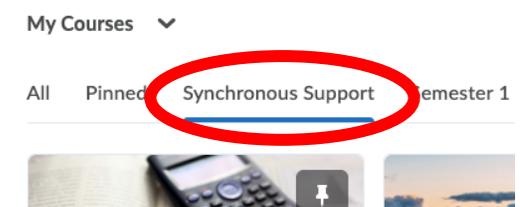
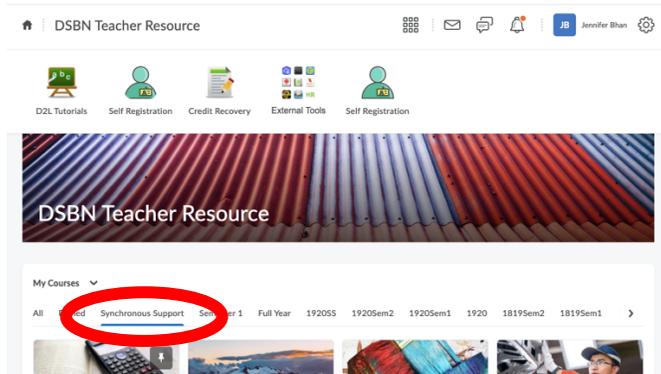
Click on “e-Learning” on the homepage!



STEP 2:

You will see your *D2L* or *e-Learning* homepage. Log-in if needed using your DSBN Student email account.

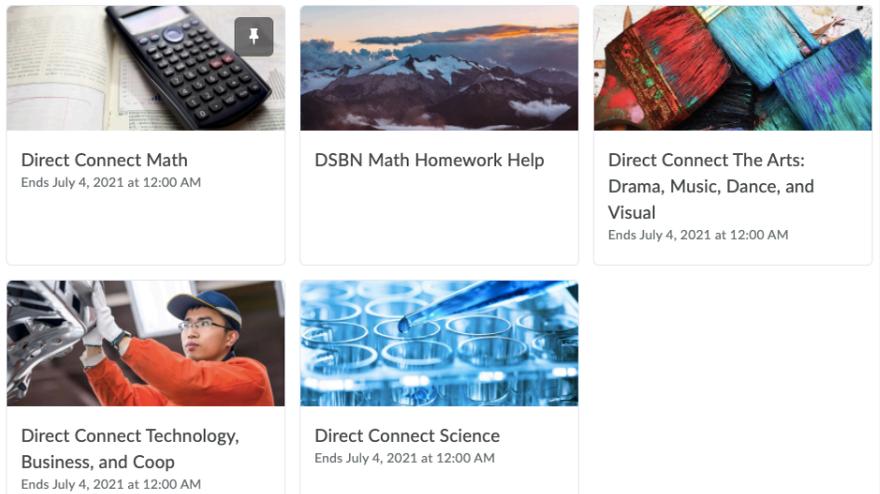
Click on “Synchronous Support”



STEP 3:

Click on the Direct Connect subject specific option that you are looking for.

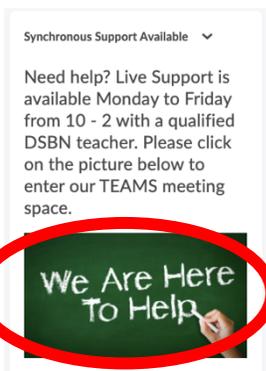
Click on “Direct Connect Subject”



STEP 4:

If it is between the hours of 10AM-2PM on Monday-Friday, you will be able to access help. Look on the right side of the screen.

Click the green button: “We Are Here To Help”



STEP 5:
A new window will pop up asking you to join a Microsoft Teams Meeting. You will have a few options.

Click “Continue on this Browser”

